## Policy and Procedure Register updates – Summary of changes to:

## DEi incident management procedure

1. Reason for new/updated policy or procedure (select all that apply)			
□ Audit/review recommendation			on
☐ Change to	legislation/delegations	□ Due for review	□ Other
To outline the process for managing all incidents involving a student where the incident occurs outside school hours and where the activity is not organised by the school.			
2. Summary of changes			
The procedure has been reviewed to ensure currency and to improve readability. No changes have been made to responsibilities or overall process steps.  The following changes have been made:  Replaced Smart Services Queensland (SSQ) by 1800 QSTUDY services due to planned change of provider in near future.  Re-structered by incident level			
3. Impacts to roles and responsibilities			
Does the new/updated content change staff roles/responsibilities <i>in any way</i> ? ☐ Yes ☒ No			
If yes, select the type of change: (select all that apply)			
☐ Revised responsibilities ☐ New/additional responsibilities ☐ Removed responsibilities			
Position title Summary of change		Page #	
Nil.	Nil.		Nil.
4. Communication and support for implementation			
Routine internal communication channels – OneSchool Homepage, OnePortal Bulletin Board, DoE News, DDG SS to RDs email, ISP News to principals.			
Procedure contact:			
International Student Programs			
Department of Education International			
Phone: 1800 316 540 (inside Australia) +61 7 3513 5301 (outside Australia)			
Email: <u>EQInternational@qed.qld.gov.au</u>			