Application process flowchart for school transport assistance

Applications for school transport assistance may be initiated by parents, carers or school staff, where the student is a person who is attending a state school and has a disability that necessitates transport to or from the school by a means that takes account of the disability.

The online (OneSchool) application, review and cancellation process generates email notifications to the relevant school, regional and central DoE officers where actions are required. Step-by-step instructions are available in the OneSchool School Transport Instructions (DoE employees only).

The flowchart for school transport assistance illustrates the application process:

